

Apdroit IOT Cloud Software

Apdroit is working to boost consumer experience majorly in the niche of hospitality and management on a global scale. Their ideal approach is to enhance client satisfaction with quick and real time response on service requests by notifying a staff with different advanced ways. Apdroit works on two protocols. One is a Physical Button approach and the other is a Virtual Button approach. We built this dynamic solution that is working with all of the following IOT protocols, according to their requirements.

- Zigbee
- ZWave
- BLE
- Wifi

Physical Button Approach:

By integration of the physical button, The customer just has to press the button and the device linked will receive a notification. This will alert the nearby staff so they can visit the customer's location for further interaction as well as record this request in the main dashboard under the control room. That waiter will have options to perform designed actions, if he declines the request then the system will automatically resend the request to another waiter and so on. If a request is not answered within 10 minutes, the dashboard/control room will be notified about it.

This approach poses some difficulty for the staff as they would need to visit the customer without getting a specific message. That's why we proposed a second option called Virtual Button Approach.

Virtual Button Approach:

This is a more digitized and smarter approach than the former. In this method the user can also deliver its message to the respondent. Customers have the following options to request service:

✓ Scan the QR code

QR codes are placed and customers can easily scan them through their phone camera.



✓ Type Message & Press Virtual Button

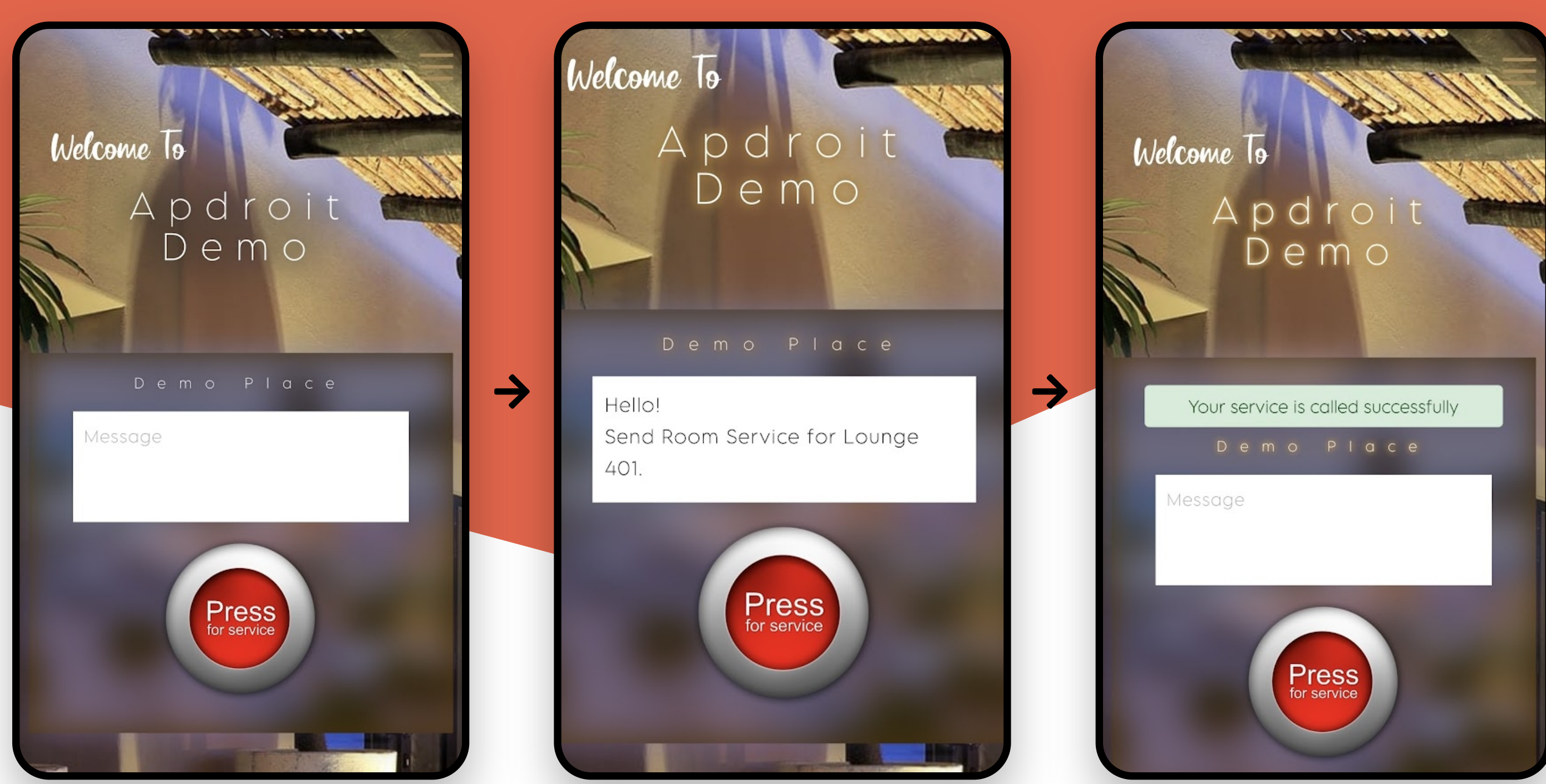
The system will show a text box as demonstrated in the following image. where customer can write their message for the staff and press virtual button to initiate a notification.

✓ Get Service Alert on the Smart Watch.

The system will send a notification to the WearOS(Android/Smart watch) of the nearest waiter as well as record this request in the main dashboard under the control room. That waiter will have options to perform designed actions, if he declines the request then the system will automatically resend the request to another waiter and so on. If a request is not answered in 10 minutes then the dashboard/control room will be notified.

Working Demo:

- 1- Open this link <https://demo.facepays.ai/demo>
- 2- Scan the QR code and the system will open a browser link on the customer's device.
- 3- Write anything on the text box and press the button underneath.



- ✓ Staff will see the demo on the watch displayed on the right of the QR code on this page: <https://demo.facepays.ai/demo>



APDROIT APPLICATIONS:

Apdroit will provide service and help in generating revenue globally. Apdroit boosts consumer service in a diversity of venues.

01- Beach Areas

It's challenging to deliver quality service in coastal locations. With the help of this solution customers may place direct orders or ask for help from the employees at Apdroit without having to stand about or wait a long time.

02- Restaurants

Any restaurant must provide quick service and privacy. Apdroit offers the tools to your company for enhancing customer service, cutting expenses and increasing sales.

03- Health Care

Apdroit makes it easier to access support for medical treatments. Apdroit enables decentralized, real-time notification and reception of patient calls by designated workers.

04- Dine-in Theaters

It is becoming more and more popular to eat and drink at cinemas. By lowering consumer friction, Apdroit enables the service to be delivered swiftly, effectively, and most importantly.

05- Cruise Ships

The setting for customer service and experience on cruise ships is particularly unique. Apdroit enables streamlined client service and staff-light servicing in outlying places too.

06- Stadiums and Arenas

Stadiums and arenas provide a tremendous chance to boost earnings. Apdroit provides the service when desired in both public and VIP locations.

Thanks For Watching!